kony DBX Retail Banking

Your customers. Your roadmap. Your success.

Go beyond the digital chores

- Modern, consistent user experience
- 125+ features out-of-the-box
- Digital Experience Manager for complete control

Results

- 62% impact of a better retail banking experience on customer retention
- 55% more likely to convert on cross-sell when satisfied with the experience
- 81% higher potential to be an advocate for the bank or credit union with a modern app

Authentication
UserID/Pass/PIN Login
Registered devices Forgot password
Quick Balance & 3D Touch
Enroll to mobile banking
Facial & Fingerprint Login
Easy new user onboarding

Accounts
Accounts list / dashboard
Account details Transaction search Account statements
Apply for new account
Account preferences
Mortgage / deposit accounts

Transfers
Pay biller
Transfer to own account
External account transfers
Manage bill payees
Recurring transfers View transactions Scheduled transfers

Cards Mgmt.
View all cards
Activate card
Card replacement
Report lost / stolen card
Stop / cancel card
Request new PIN

Profile Mgmt.
Update mobile number
Update email & address
Update username / pass.
Update profile picture

ATM Finder
Find nearest ATM / branch
View list in map
View branch details
Get directions
Card-less cash withdrawal
Advanced location / status

P2P Payments
Send money Manage
P2P recipients View
transactions
Scheduled payments
NPP compliance

Mobile Deposit
Remote Deposit Capture
View list of scheduled &
completed deposits

Alerts & Offers
Manage alert settings
Get push notifications
Contextual marketing offers

PFM
Expense trends
Budget dashboard
Categorize expenses

Customer Service
Click to call
Message center
Reorder checks
Chat bots e.g. account
balances

User Preferences
Turn off TouchID Turn
off Quick Balance Set
preferred account
FaceID Settings

The Kony Digital Banking Platform is purpose-built to deliver engaging, seamless customer experiences across channels and services.

Easily customize and
extend digital
banking applications

Actionable intelligence from
real-time analytics, machine
learning & predictive modeling

Digital efficiency with Common
Administration, Security,
Deployment and DevOps Services

The future of banking is here. Find out if you're ready at dbx.kony.com.

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